



Community Update: Flood Insurance Support During Historic Flooding

Our agency is currently unable to access our office due to catastrophic floodwaters. Many of our staff members have also been displaced and personally impacted. Despite these challenges, we are working remotely to the best of our abilities to continue serving you. Please know that we are committed to helping our community recover and will do our best to support you during this difficult time. Please be patient as our staff is limited. We may be unavailable by phone. Please email or text if needed: info@kelleyinsure.com, 360-966-3732.

Filing Flood Insurance Claims

If you need to file a flood insurance claim, please contact your carrier directly using the numbers below:

Insurance Company	Contact Information
Wright Flood (including Hiscox Private Flood)	Phone: 1-800-725-9472 Claims can be opened 24/7. You may also text the word claim to (727) 777-7066 to initiate a claim
Assurant / American Bankers	Phone: 1-800-423-4403 Email: reportfloodclaim@assurant.com
NCIP (National Catastrophe Insurance Program)	Phone: 801-316-4228 Online Claims: catcoverage.com/claims

💙 A Message to Our Community

- **We understand the hardship:** This flooding is historic and devastating. Many of us are experiencing the same losses alongside you.
 - **We are here for you:** Even though our physical offices are inaccessible, our team will do our best to support and assist you remotely.
 - **You are not alone:** Recovery will take time, but together we will rebuild.
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✅ What You Can Do Right Now

- **File your claim promptly** with your insurance carrier using the numbers above.
- **Document damages** with photos and videos if it is safe to do so. **Do not throw anything away!** You can remove damaged items from your home, but keep them on property until your claims adjustor confirms it's okay to dispose of.
- **Stay safe first**—your well-being is the priority before property concerns.