

THANK YOU FOR CHOOSING RIGHTSURE AS YOUR PARTNER



Home, Condo and
Renters Insurance



Auto, Motorcycle, Boat
and RV Insurance



Earthquake, Flood and
Umbrella Insurance



Life and Health
Insurance



Landlord Insurance



Business Insurance

Much, Much More!

Please use this Welcome Kit to make the most of your coverage!

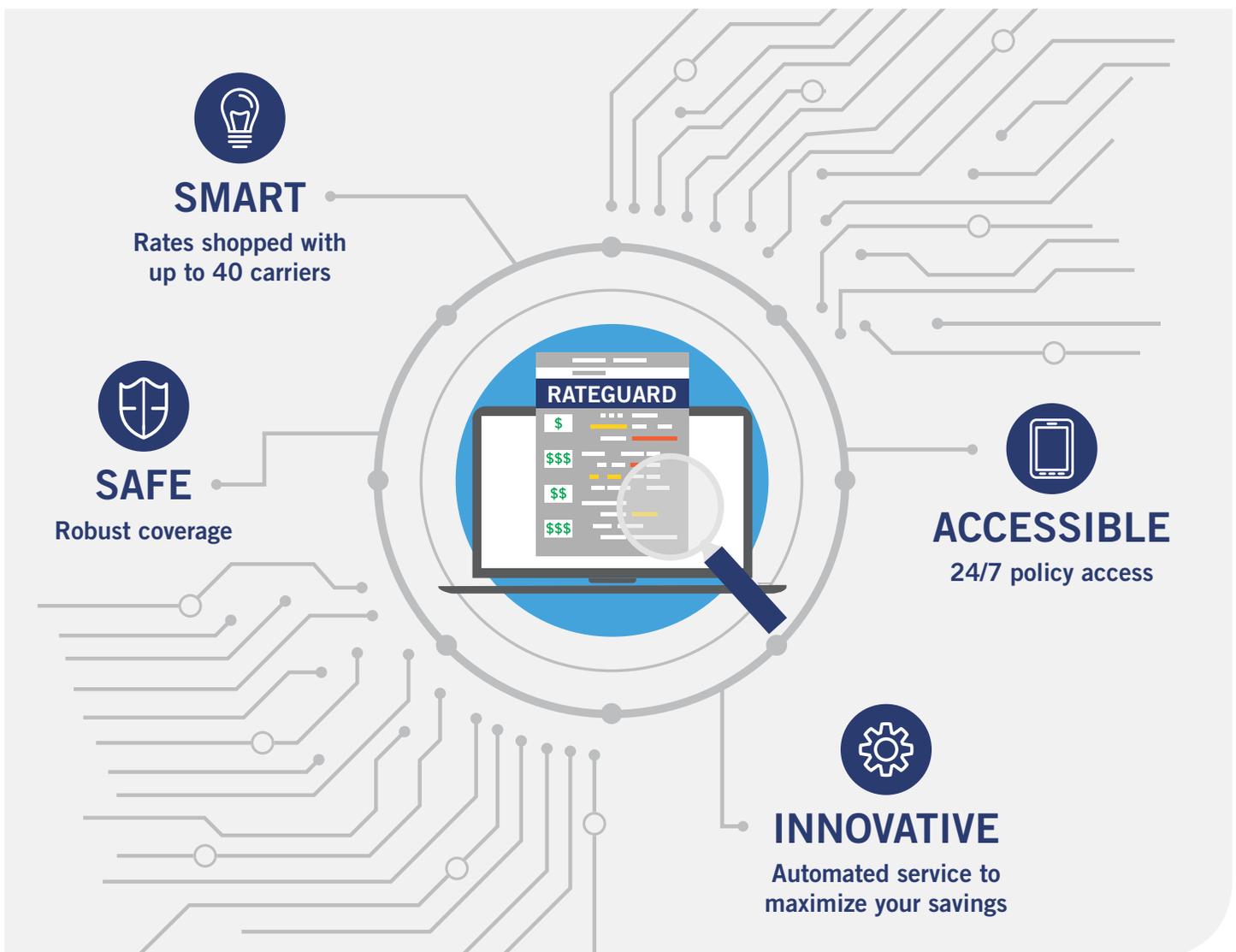
CONGRATULATIONS!

You Are Now Protected By A RightSure Insurance Policy!

You've chosen one of the smartest and most innovative insurance safeguards in the industry:

RATEGuard™ by RightSure. Powered by artificial intelligence, RATEGuard is an unprecedented insurance management platform that automatically shops up to 40 carriers to guarantee you receive the most competitive insurance rate available.

RATEGuard puts you in control of your insurance investment with 24/7 access to all your policy information from your mobile device or desktop.



How Does RATEGuard Work for You?

RATEGuard will revolutionize your insurance decision making process. You no longer have to wonder if you're getting the best rate — You'll know, for sure. You no longer have to worry about forgetting your renewal date — You'll be automatically notified. Best of all, our RATEGuard technology is available to every RightSure policyholder for FREE.

1

ACCESS

Access your RATEGuard portal at Rightsure.com/service

You will need the email address associated with your account.



2

MANAGE

Manage all your RightSure policies from the RATEGuard portal at Rightsure.com/service.

- ✓ Choose your notification preferences (email, phone or portal update)
- ✓ View your policy
- ✓ Download your insurance card
- ✓ Change your payment instructions
- ✓ Request policy changes



3

RENEW

Renew confidently knowing that RATEGuard has shopped up to 40 carriers on your behalf to ensure you have the lowest rate year after year. RATEGuard keeps insurance companies honest!



60 DAYS OUT

We will begin requoteing your policy with every insurance company we have. This is a free, automatic service — no action is required on your part.



30 DAYS OUT

We will let you know if the rate for your current policy is staying the same or changing. At the same time, we will let you know if there are other options you may want to consider.



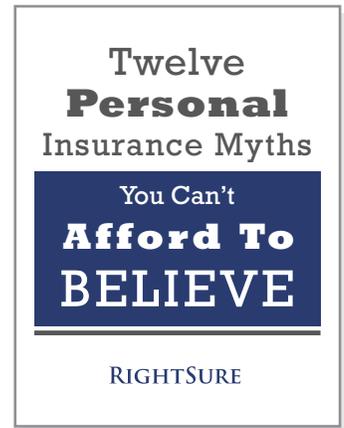
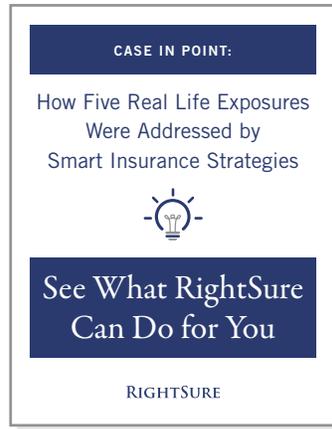
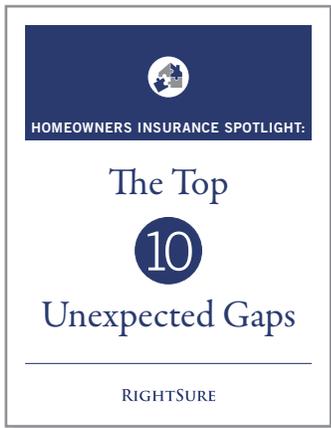
POLICY RENEWAL

Best coverage option.
Best price.

It's doesn't get better than this!

MAXIMIZE YOUR PROTECTION IN FIVE STEPS

① Get Informed by Downloading Our Free Guides
at Rightsure.com/whitepapers



② Qualify for Bundling Discounts!

You may be eligible for bundling discounts! If you'd like us to add another line of coverage, let us know and we'll see how much you can save.

WE OFFER:

- ✓ Auto Insurance
- ✓ Homeowners Insurance
- ✓ Renters Insurance
- ✓ Boat Insurance
- ✓ Motorcycle Insurance
- ✓ Condo Insurance
- ✓ RV Insurance
- ✓ Landlord Insurance
- ✓ Flood Insurance
- ✓ Classic Car Insurance
- ✓ Umbrella Insurance
- ✓ Earthquake Insurance
- ✓ Off-Road Vehicle Insurance
- ✓ Mexico Car Insurance
- ✓ Business Insurance
- ✓ Commercial Auto Insurance
- ✓ Commercial Liability Insurance
- ✓ Commercial Property Insurance
- ✓ Commercial Umbrella Insurance
- ✓ Workers' Compensation Insurance
- ✓ Bonds
- ✓ Life Insurance
- ✓ Health Insurance

3 Follow Us on Social Media

Connect with us on our various social media channels to stay connected, follow our fun office hijinks, and stay in the know on our charity programs!



Facebook.com/rightsure



Pinterest.com/rightsure

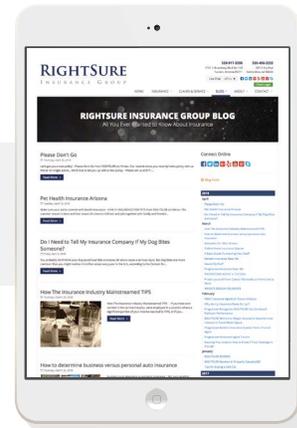


@rightsuregroup



Twitter.com/rightsure

4 Read Our Blog at Rightsure.com/blog



5 Download Your Insurer's Mobile App



You can download your insurance company's mobile app right to your phone to access ID cards, make claims, etc. Visit our website Rightsure.com/insurance-companies and locate your insurance company and download their app from Google Play or the App Store!

A NOTE FROM OUR PRESIDENT

We are so excited to be your insurance partner of choice.

As an independently owned agency, our goal is to help you find the best insurance policy for your needs at the most affordable rates available. We are passionate about insurance because we know, firsthand, that it can change the course of your life.

When life takes a turn for the worse, insurance can help you bounce back quickly and can prevent a devastating financial loss.

Now that you're part of the RightSure family, here's what you can expect from us:

- ✓ **Choice:** We have relationships with more than 42 carriers, which means more choices for you.
- ✓ **Innovation:** We harness the most advanced technology available to proactively shop your account and bring you the best options each year. We also use innovation to serve you in the most efficient ways possible.
- ✓ **Service:** We are keenly aware that we work for you — not the insurance companies. We want to personally know you and to protect your interests.
- ✓ **Smiles:** We don't take ourselves too seriously and we like to have fun every day. We hope you can hear us smiling through the phone when you call!
- ✓ **Community.** We stay involved with local and national charities and do our best to give back. Each person on our team volunteers. We believe that if we put our time and money where it matters most, we all benefit!

Refer A Friend to RightSure and receive a \$10 gift card. We will also make a donation to a charity of the quarter!

Go to:
Rightsure.com/referral-program

Leave the worrying to us and get on with your dreams!

Please expect a lot of us and hold us to a high standard of service. We appreciate the opportunity to protect what matters most today — and for years to come!



Warm Regards,

R. Jeffery Arnold

HUMAN, DAD, AUTHOR, THINKER
Tucson Office
Email me: jeffa@rightsure.com
520-901-7185



YOUR TEAM



Elaine Alday
Strong Mother,
Queen of Sarcasm

**Insurance Wizard
& Home Specialist**

Phone: 520-917-5295
Email: elainea@rightsure.com



Chris Allen
LA Rams & Lakers Fan, Movie,
Music, & Comedy Lover

Team Leader – Dealer Services

Phone: 520-777-1125
Email: chrisa@rightsure.com



**Jaime Almazan,
CPCU, ChFC, CLU**

Business Insurance Expert

Phone: 520-901-7031
Email: jaimea@rightsure.com



Michelle Arnold
“Awesome Mom”, Chocoholic

Document Control

Phone: 520-901-7010
Email: michellea@rightsure.com



Mariah Arriola
CrossFit Lover, Dog Mommy,
Cooking Show Addict

**Dealer Services Agent –
Home Specialist**

Phone: 520-777-1125
Email: mariaha@rightsure.com



Barton Beckley
Dog Dad, Philadelphia Eagles
Die Hard, Car Lover

**Dealer Services Agent –
Home Specialist**

Phone: 520-777-1125
Email: bartonb@rightsure.com



Stephani Beltran
Independent Agent

Phone: 520-901-7123
Email: stephanib@rightsure.com



Justin Booth
Avid Video Game Player,
Spicy Food & Exercise Lover

Dealer Services Agent

Phone: 520-777-1125
Email: justinb@rightsure.com



Jessica Brady
Devoted Mother, Master Chef

Policy Services Representative

Phone: 520-917-5295
Email: jessicab@rightsure.com



Juliette Burke
Dog Mommy, Devoted Wife,
Insurance Geek

**Vice President of Finance
& Compliance**

Phone: 520-901-7364
Email: juliettet@rightsure.com



Kyle Burke
Watch Collector, Car Enthusiast

Dealer Services Agent

Phone: 520-777-1125
Email: kyleb@rightsure.com



Mariaana Castillo
LA Dodgers Fan, Loving Wife

Policy Services Representative

Phone: 520-917-5295
Email: mm@rightsure.com



Belen Castro
Avid Concert Goer, Comedy
Enthusiast, Outdoors Girl

Operations Assistant

Phone: 520-901-7010
Email: belenc@rightsure.com



Sarah Clinch
Super Mom & Wife,
Skilled Baker

Operations & Document Control

Phone: 520-901-7010
Email: sarahb@rightsure.com



Brianna Copeland
Blake Shelton Lover, Devoted
Friend & Family Member

Policy Services Representative

Phone: 520-917-5295
Email: briannac@rightsure.com



Cathy Crandell
Snow Ski Fanatic, Rainy Day
Lover, Proud Momma

Marketing Manager

Phone: 520-901-7607
Email: cathyc@rightsure.com



Alex Danvoich
Fitness Guru, Avid Book Reader,
Video Game Player

Dealer Services Agent

Phone: 520-777-1125
Email: alexd@rightsure.com



Felicia Duarte
Loving Mother, Fitness Queen,
Outdoorsy

Vice President of Operations

Phone: 520-777-1125
Email: feliciad@rightsure.com

YOUR TEAM



Richie Estrada
#1 Dog Dad, Thrill-Seeker,
Dealer Services Agent
Dealer Services Agent
Phone: 520-777-1125
Email: richie@rightsure.com



Cheryl Forman
Senior Agent
**Private Client Services,
Business Insurance Expert**
Phone: 520-901-7171
Email: cherylf@rightsure.com



Maria Geary
Dedicated Wife & Mother,
Decadent Dessert Lover
Private Client Services
Phone: 520-901-7010
Email: mariag@rightsure.com



Jose Gonzalez
Origami Master, Devoted Father
& Husband
Dealer Services Agent
Phone: 520-777-1125
Email: joseg@rightsure.com



Jennifer Griffis
Country Music Lover,
Outdoor Explorer
Policy Services Representative
Phone: 520-917-5295
Email: jenniferg@rightsure.com



Jaime Hernandez
Tampa Bay Buccaneers Fanatic,
Chinese Food Lover
Policy Services Representative
Phone: 520-917-5295
Email: jaimeh@rightsure.com



**Thomas "TJ" Howe,
CLU, ChFC, LUTCF**
Financial Services
Phone: 520-977-5297
Email: tjh@rightsure.com



Michelle Hunter
Hiking Junkie, Horseback Rider,
Four Wheeling Lover
Policy Services Representative
Phone: 520-917-5295
Email: michelleh@rightsure.com



Megan Kosow
Horror / Sci-Fi Fanatic,
Makeup Enthusiast
**Social Content Manger
& Carrier Advocate**
Phone: 520-901-7010
Email: megank@rightsure.com



Clara Lovell
Dog Mommy, Horror Book Lover,
Cooking Show Enthusiast
Dealer Services Agent
Phone: 520-777-1125
Email: claral@rightsure.com



Marc Anthony McMillon
Sports Junkie, Skilled Cook
Dealer Services Agent
Phone: 520-777-1125
Email: marcsm@rightsure.com



Francisco Moraga
Spanish Music Fanatic,
Food & Travel Lover
**Dealer Services Agent –
Home Specialist**
Phone: 520-777-1125
Email: franciscom@rightsure.com



Patrick Mueller
Devoted Star Wars Fan,
Spicy Food Lover
Policy Services Representative
Phone: 520-917-5295
Email: patrickm@rightsure.com



Dianna Ochotorena
Senior Agent
Phone: 520-901-7209
Email: diannao@rightsure.com



Pam Pike
Cardinals Fan, Lover of Life
Policy Services Representative
Phone: 520-917-5295
Email: pamp@rightsure.com



Evie Quintana
Dog Mommy, Nail Enthusiast,
Disneyland Fiend
Policy Services Representative
Phone: 520-917-5295
Email: evieq@rightsure.com



Alyssa Rivera
Rave & Music Festival Lover,
Fitness Queen
Dealer Services Agent
Phone: 520-777-1125
Email: alyssar@rightsure.com



Hannah Rowe
Loving Mother, Exercise Junkie,
Tea Connoisseur
Document Control
Phone: 520-901-7010
Email: hannahr@rightsure.com

YOUR TEAM



Rebekka Schweiss
Dog Mommy, Chicago Cubs Fan,
Road Trip Specialist
Policy Services Representative
Phone: 520-917-5295
Email: rebekkas@rightsure.com



Ilianna Silva
Loving Mother, Exquisite Baker
Policy Services Representative
Phone: 520-917-5295
Email: iliannas@rightsure.com



Julian Verduzco
Intramural Sports Athlete,
Netflix Watching Expert
Dealer Services Agent
Phone: 520-777-1125
Email: julianv@rightsure.com



Taylor Wright
Reading Addict,
Video Game Player
Dealer Services Agent
Phone: 520-777-1125
Email: taylorw@rightsure.com



Christi Young
Music Lover, Skilled Thrifter
Operations Assistant
Phone: 520-901-7010
Email: cy@rightsure.com

Our Online Service Center at Rightsure.com/service-center is Available to Serve You 24/7!



WHAT TO DO IF YOU HAVE A CLAIM

Q. I've been in an accident — what now?

A. Start by reporting your claim to your insurance carrier. They need to know:

- ✓ When the accident occurred
- ✓ Where the accident occurred (be as specific as possible)
- ✓ How the accident happened
- ✓ What kind of vehicle or vehicles were involved (including the year, make, and model)
- ✓ A description of the damage on each vehicle
- ✓ The names and contact information of people involved in the accident
- ✓ The extent of any injuries to people involved in the accident
- ✓ The names and contact information of anyone who witnessed the accident
- ✓ The name of the law enforcement agency that responded and the police report number, if police were contacted



Q. I have damage to my property — what now?

A. Call your insurance carrier and let them know:

- ✓ When the incident occurred.
- ✓ A general description of what happened.
- ✓ The location of the damaged property and what was damaged.
- ✓ The condition of the home and if it is still livable.
- ✓ If temporary repairs are needed.
- ✓ If the fire or police department was contacted, which department responded and any report number.
- ✓ Your contact information and the best time to reach you

Q. Do I need to protect my home from further damage?

A. Yes, once it is safe to do so, it is your responsibility to protect your property from further damage.

- ✓ Arrange for reasonable temporary repairs such as boarding up broken windows, covering the roof, and removing debris.
- ✓ Keep a list of any temporary repairs you make to document the damage, and make sure to save your receipts.
- ✓ If possible, place damaged items in a secure area where they can be inspected. If you are unsure about an item, include it with the damaged property.
- ✓ If you have fire or smoke damage, do not try to clean the damaged items. Sometimes cleaning things without the proper equipment can cause more damage.

**Remember to Download
Your Insurer's App
for 24/7 Access to
Insurance Info!**

You can download your insurance company's mobile app right to your phone to access ID cards, make claims, etc. Visit our website Rightsure.com/insurance-companies and locate your insurance company and download their app from Google Play or the App Store!

TIPS TO KEEP TEEN DRIVERS SAFE

Your teen is old enough to drive, but that doesn't mean you don't worry. According to the [CDC](#), motor vehicle crashes are the leading cause of death for teens. Take steps to help keep your teen safe.

Make Your Expectations Clear

Don't just assume your teen knows what's expected. Have regular discussions about key issues:



SEAT BELTS

The [NHTSA](#) estimates that seat belts saved 14,955 lives in 2017 alone. Make sure your teen and anyone else in the vehicle is always buckled up.



TICKETS

A teen with a need for speed might slow down if you make it clear they'll be paying for any tickets. Discuss how tickets will be handled.



DRUNK DRIVING

In addition to making it clear that drunk driving is dangerous and unacceptable, also discuss what to do if your teen ends up in a situation that involves alcohol.

Enforce Your State's Graduated License Program

The [National Institutes of Health](#) estimates that graduated licensing programs have reduced crashes among 16- to 17-year-olds by 8 to 14 percent. The laws vary by state, but most include the following:

- ✓ Limits on unrelated teen passengers
- ✓ Limits on nighttime driving
- ✓ Requirements for supervised driving hours

Pledge Never to Drive Distracted

Distracted driving kills 9 people every day in the U.S., according to the [CDC](#). Most states have passed laws banning texting and driving, and teens may face additional restrictions. However, these laws are only effective when people follow them. You and your teen can help keep the roads safe by pledging never to drive distracted.



Distracted Driving Pledge

I pledge not to let distractions put myself, my passengers or other people on the road in danger. While driving, I will not use handheld devices for any reason, including making calls, texting, emailing, playing games, taking pictures or accessing apps. I will give the road my full attention.



RIGHTSURE

5151 E Broadway Blvd Suite 100 Tucson, AZ 85711 | 877-917-5295 | Rightsure.com